

## DAFTAR PUSTAKA

- Abubakar M. (2000). Sulvian. The Multi-Diemnsion Natural of Organizational Commitment in a Non Western Contex. *Journal of Management*, Vol 19, No.1,
- Adamu, Isah. Joel Augustus-Daddie& Bipeledei, Ebikeseye, Impact Of Career Development On Staff Commitment In Selected Nigeria's Public Sector Parastatals: An Empirical Study , *Advance Research Journal Of Multi-Disciplinaty Discoveries* Volume : 12.0 / Chapter-Ix / Issue -12017
- Aguinis, Herman. (2013). *Performance Management Third Edition*. New Jersey: Pearson Education Inc.
- Agustian, Ary Ginanjar. (2001). *ESQ Berdasarkan 6 Rukun Islam*. Jakarta: Arga,
- Ali, Alkahtani Hussein. (2017). "The Influence of Leadership Styles on Organizational Commitment: The Moderating Effect of Emotional Inteligence". King Abdul Aziz University, Jeddah, 21589 Saudi Arabia). *Journal Business and Management Studies*, Vol. 2 No. 1: March 2016. ISSN 2374-5916 E-ISSN 2374-5924, Published by Redfame Publishing. URL: <http://bms.redfame.com>. Diunduh pada tanggal 20 Desember 2017.
- Anoraga Panji dan Suryati. (1995). *Psikologi Industri dan Sosial*. Jakarta: Dunia Pustaka Jaya.
- Armstrong, Michael dan Angela Baron. (1998). *Performance Management*. London: Institute of Forsonal and Development.
- Atmosudirdjo, Prajudi. (1998). *Pengembangan Organisasi*. Bandung: Sinar Baru.
- Baharudin, Taufik. (2003). *Brainware Management: Generasi kelima Manajemem Manusia Memenangkan "Knowledge Compettion" menyongsong era Millenium*. Jakarta: Gramedia.
- Baldwin, T. T., Bommer, W. H., & Rubin, R. S. (2013). *Managing Organizational Behaviour What Great Manager Know & Do*. 2nd ed.United State of America: McGraw- Hill Irwin.
- Bernardin, H. John & Russel Joyce E.A. (2008). *Human Resource Management: An Experimental Approach*. Singapore: McGraw-Hill Inc.

- Buku Petunjuk Administrasi tentang Penggunaan Prajurit TNI Nomor: Perpang/59/X/2008 tanggal 17 Oktober 2008. Jakarta.
- Cameron, Kim S. Robert E. Quinn. (2011). *Diagnosing and Changing Organizational Culture*. by John Wiley & Sons, Inc. All rights reserved. Published by Jossey-Bass A Wiley Imprint Market Street, San Francisc.
- Canivel, Lea Daradal. (2010). *Principals Adversity Quotient: Style, Performance, and Practies, Thesisfor the Degree of Master of Arts in Education*. Educational Administration University of the Phillipines Diliman, Quezon City.
- Cascio, Wayne F. (1992). *Managing Human Resources:Productivity, Quality of work life, Profits*. New York: McGraw-Hill, Inc.
- Cherniss, Cery. (200). *Emotional Itelelegence, What it is and Why it Matters*, February, 2007, 2007, h. 5 What%20is%20emotional%20intelegence.htm
- Chevalier, Roger D. (2007). *A Manager's Guide to Improving Workplace Performance: Identifying Problems Finding Solutions Evaluating Results*. New York: AMACOM.
- Colquitt, Jason A. Jeffery A. Lepine, Michael J. Wesson. (2015). *Organizational Behavior, Improving Performance and Commitment in the Workplace*, Fourth Edition. New York: Mc Graw Hill.
- Cooper, David J. (2004). *Improving People Performance in Construction*. Aldershot: Gower Publishing Limited.
- Cooper, Robert K. dan Ayman Sawal. (2012). *Executive EQ Kecerdasan Emosional dalam Kepemimpinan dan Organisasi*. Jakarta: PT. Gramedia Pustaka Utama.
- David K. Husrt. (1995). *Crisis and Renewai, Meeting the Challenge of Organizational Chang*, Boston Masachuseets: Harvard Business School Press.
- Dubey, Ruchi. (2012). Emotional Intelligence and Academic Motivation Among Adolescents: A Relationship Study,*International Journal of Multidiciplinary Research*, Vol.2. Issue 3, March 2012.
- Farrukh, M., Ying, C. W., & Mansori, S. (2017). Organizational commitment: an

- empirical analysis of personality traits. *Journal of Work-Applied Management*, 9(1), 18–34. <https://doi.org/10.1108/JWAM-12-2016-0026>
- Feldman, Robert S. (1999). *Essensial Of Understanding Psychology*. New York: McGraw Hill Inc.
- Filipo, Edwin B. (1988). *Manejemen Personalialia*, terjemahan M. Masud. Jakarta: Erlangga.
- Gamer, Howard. (1985). *Frames of Mind: The Theory of Multiple Intelegency*.. New York: Basic Bokks, Publisher Inc.
- Ghalib, Saladin. (2013). “Pengaruh Gaya Kepemimpinan dan Kepuasan Komunikasi terhadap Komitmen Organisasional, *Organizational Citizenship Behavior*. OCB) dan Kinerja Karyawan Bank Kalsel” . Disertasi, Universitas Brawijaya.
- Gibson, James J. Jhon Ivancevick, James H. Donelly. (2006) *Organization: Behavior, Structure, Proseses*. New York: Mc Graw-Hill, Companies, Inc.
- Gibson, James L. John M. Ivancevich, James H. Donnelly, dan Robert Kanopaske. (2012). *Organizations: Behavior, Structure, Processes*. New York: McGraw-Hill Companies, Inc.
- Goleman, Danial. (1995). *Emotional Intelegence: Why Lt Can Matter More Than IQ*.. New York: Bantom Book,
- Goleman, Daniel. (2001). *Emotional Intelegence: Issues in Paradigm Building, dalam Cary Chemiss dan daniel Goleman, The Emotionally Intellegent Workplace*. San Francisco: Jossey Bass.
- Gordon, A. & Judith R. (1991). *Diagnostic Approach to Organization Behavior*. Boston: Allyn & Bocon.
- Goroshit, Marina. (2012). Emotional Intelligence: A Stable Change?, *International Journal of Teaching and Learning in Higher Education*, 2012, Volume 24, Number 1, 31-42, ISSN 1812-91.
- Griffin and Moorhead. (2014). *Organizational Behavior: Managing People and Organizations, Eleventh Edition*. Canada: Cengage Learning.
- H.T. Handoko. (1996). *Manageman Personalialia dan Sumber Daya Manusia*. Yogyakarta: BPFEdisi kedua.

- Hall, Calvin S. et.al. (1993). *Teori-teori Psikodinamik*. Yogyakarta: Kanisius.
- Hill, Nigel. (1996). *Handbook of Customer Satisfaction Measurement*. Gower: Publishing Limited.
- Hugh Arnold C. Feldman. (1996). *Organizational Behavior*. New York: McGraw Hill Book Company.
- Hussin, Anuar bin. (2011). *The relationship between jobsatisfaction and job performance among employees in tradewinds group of companies,*” pada *Center for Graduate Studies*, Open University Malaysia.
- J.E., Marcia. et.al. (1993). *Ego Identity, A Hand Book of Psycological Research*. New York: Springer-Verlag.
- Jann, Hidayat Tjakraatmadji.( 1999). Pengaruh Komitmen dan Modal Sosial pada Proses Transformasi Kompetensi Intelektual Individu menjadi Model Intelektual Organisasi. Dep Teknik Manajemen Industri. *ITB*.
- Jason A. Colquitt *et.al.*, (2015). *Organizational Behavior: Improving Performance and Commitment in the Workplace, Fourth Edition*. New York: McGraw-Hill Education.
- K.E. John L., Mark C., Duhan Dale F., Howell Roy D. & Wiekes Robert W. (2000). “An Integrated Model of Sales Manages Communications Practices”, *Journal of The Academy of Marketing Science*. 2000, Vol. 28. no.2. hh. 68-74.
- Kalkavan, Selma dan Alev Katrinli. (2014). “The Effects Of Managerial Coaching Behaviors On The Employees’ Perception Of Job Satisfaction, Organisational Commitment, And Job Performance: Case Study On Insurance Industry In Turkey”, *Journal of Social and Behavioral Sciences*. Vol. 150, 2014, hh. 1137- 1147.
- Kossen, Stan. (1993). *Aspek Manusiawi dalam Organisasi..* Jakarta: Erlangga.
- Lee, Olivia F. James A. Tan, dan Rajeshkhar Javalgi. (2010). “Goal Orientation and Organizational Commitment: Individual Difference Predictors of Job Performance”, *International Journal of Organizational Analysis*, Vol. 18 No. 1.
- Lindsay, Williem. (1997). *Total Qualiti and Organization Developmen*. Florida: St Lucie Press.

- Luthan, Fred. (2005). *Organizational Behavior*. New York: McGraw-Hill, Inc, 1995. Mahmudi. *Manajemen Kinerja Sektor Publik*. Akademi Manajemen Perusahaan YKPN Yogyakarta.
- Maltz, Maxwell. (2004). *Psycho Cybermatics Mutakhir*, terjemahan Arvin Saputra. Batam: Interaksa.
- Martin, Weizels. (1998). Marketing Service Relationship: The Role of Commitment, *Journal of Business and Industrial Marketing*. Vol. 13, No. 4/5.
- Mathis, R.L. & Jackson, JH. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: PT. Salemba Emban Patria.
- Mathis, Robert L. and Jackson, John H. (2004). *Human Resources Management, 10<sup>th</sup> edition*. Ohio: South-Western) terjemah Diana Angelica. Jakarta: PT. Salemba Empat.
- Maxwell, John. (2001). *Failing Forward. Mengubah Kegagalan menjadi Batu Loncatan*. Jakarta: Interaksa.
- Mayer, John. D. Peter Salovey & David. (2004) "Emotional Intelligence: Theory, Findings, and Implications", *Psychological Inquiry*, Vol.15, No.3, 2004, h.198.
- McCarthy & J. Allan. (1995). *The Transition Equation, A Proven Strategy for Organizational Change*. New York: Lexsintong Bokks thefree Press.
- McClelland, David C. (1961). *The Achieving Society*. Princeton, N.J.D. Van Nostrand Co. Inc.
- McShane and Von Glinov. (2007). *Organization Behavior*. New York: McGraw-Hill Companies.
- Monks, et.al. (2002). *Psikologi Perkembangan*. Yogyakarta: Gajah Mada University Press.
- Mortel, Art. (2000). *Berani Menghadapi Kegagalan*. Jakarta: Mitra Utama.
- Mubarok, Achmad. (2005). *Psikologi Keluarga dari Keluarga Sakinah hingga Keluarga Bangsa*. Jakarta: Bina Rena Pariwara.
- Musanef. (1996). *Manajemen Kepegawaian di Indonesia*. Jakarta: PT. Toko Gunung Agung.
- Neil H. Snyder., James J. Dowd, Jr. Diane Morse Houghton. (1994). *Vision, Values*

*and Courage Leadership fo Quality Management*. New York: The Free Press.

Newston, W. and Keith Davies. (2002). *Organization Behavior. Human Behavior at Work*. New York: McGraw-Hill.

Newstrom, John. W. (2015). *Organizational Behavior: Human Behavior at Work, Fourteenth Edition*. New York: McGraw-Hill Education.

Noe, Raymond A. et.al. (2003). *Human Resources Management: Gaining a Competitive Advantage, 4<sup>th</sup> edition*. New York: McGraw-Hill.

Pearsons, et.al. (2001). *Educational Psychology*. Canada: Wadwords.

Prawirosentoso, Suyudi. (1990). *Kebijakan Kinerja Karyawan*. Yogyakarta: IKPI.

Pusbintal TNI. (2008). *Bujukin Bintal Pinaka Baladika Utama*. Jakarta

Ratnawati, Y. (2002). *Motivasi Faktor Kunci Untuk Meningkatkan Kinerja Organisasi*. Jurnal Poltek Yogyakarta.

Risfandy, T dan Anastasia R. S. (2009). *Pengaruh Partisipasi Tim Kerja Pada Komitmen Organisasi Dengan Pemberdayaan Sebagai Pemediiasi*. Jurnal Bisnis dan Manajemen Vol. 9, No. 1.

Robbins, Stephen P. (1984). *Essentials of Organization Behavior*. New Zealand, Prentice- Hall.

Robbins. (2002). *Prinsip - Prinsip Perilaku Organisasi*. Jakart: Erlangga.

Rodney A. McCloy, Laress L. Wise. (2002). "Invited Reaction: The Effects of Personality, Affectivity, and Work Commitment on Motivation to Improve Work Through Learning", *Human Resource Development Quarterly*, Vol. 13, No. 4, 2002, hh. 377-382.

Rodney A. McCloy, Laress L. Wise. (2002). "Invited Reaction: The Effects of Personality, Affectivity, and Work Commitment on Motivation to Improve Work Through Learning", *Human Resource Development Quarterly*, Vol. 13, No. 4, 2002.

Rombe, Eliamawati. (2007). *Pengaruh Komitmen dan Kompetensi Terhadap Kinerja Pengusaha UKM di Kota Palu*. Jurnal Trikonomika, Volume 6, No. 1 Juni 2007.

Rotwell William J. dan Caroliyn K. (2000). *Human Performance Improvement*. Houston Texas:Guif Publishing Company.

- S. Nasution. (2009). *Metode Research. Penelitian Ilmiah*. Jakarta: Bumi Aksara.
- Saetang, Jarunne et al. (2010). Factors Affecting Preceived Job Performance Among Staff: A Case Study Of Ban Karuna Juvenile Vocational Training Centre For Boys, *The Journal Of Behavioral Science*, 2010, Vol. 5. No.1, 33-45.
- Sagian A. (2006). Efektivitas Pelayanan Publik dalam rangka Pengurusan Fiskal pada Dinas Pendapatan Daerah Kota Manado. *Tesis: Universitas Samratulangi Mando*.
- Shertzer and Stone. (2004). *Fundamentals Of Guidance And Cousselling*. Boston: houghton mifflin company.
- Siagian S. (1998). Efektivitas Pelayanan Publik dalam Rangka Pengurusan Fiskal pada Dinas Pendapatan Daerah Kota Manado.. *Tesis Universitas Sanratulangi Manada*.
- Simamora, Henry. (1995). *Manajemen Sumber Daya Manusia*. Yogyakarta: Bagian Penerbitan STIE YKPN.
- Singh, Dalip. (2006). *Emotional Intelleigence at Work: A Profesional Guide 3<sup>rd</sup> ed*. New Delhi: Response Book.
- Snell, Scott and Kennet N. Wedley. (1998). *Diagnosis Kerja Mengenal Penyebab-penyebab Buruh*, terjemahan Sofyan Cikanat. Kend Penerbit Inc.
- Staw, B.M.. (2007). *Motivation in organizations: Towards synthesis and reduction*. In B. M. Staw&G. Salancik. Eds.), *New directions in organizational behavior*, Chicago:St. Clair, Chicago 2007, hh.55–95.
- Steers and Richard Meyer, et.al. (1996). *Motivation and Leader at Work 6<sup>th</sup> edition*. New York: McGraw-Hill Internastional Editions.
- Stein, Steven J. dan Howard. (2003). E Book. *Ledakan EC?, 15 Prinsip Dasar Kecerdasan Emosional Meraih Sukses*. Bandung: Kaifa.
- Stephen P. Robbins and Timothy A Judge. (2015). *Organizational Behavior Global Edition, Sixteenth Edition*. England: Pearson Education.
- Stephen P., Robins. (2013). *Organizational Behavior*. New Jersey: Pearson Education.
- Stephen R. Covey. (2007). *The 7 Habits of Highly Effective People\_ Terjemahan*

Budijanto. Jakarta: Binarupa Aksara.

Steven L., McShane. (2010). *Organizational Behavior*, 5<sup>th</sup> Edition. New York, McGraw- Hill/Irwin.

Stoltz. (2000). *Adversity Quotient Work: Finding Your Hidden Capacity For Getting Things Done*. New York: William Morrow.

Stoltz, Paul G. (1997). *Adversity Quotient*. Jakarta: Grasindo.

Suryabrata, Sumadi. (2002). *Psikologi Pendidikan*. Jakarta: Raja Grafindo Persada.

Volker, Kruger. (1996). How can a Company, Achieve Improved Levels of Quality Performance Tecnology versus Employees? *The TQM Magazine* Vol. 8 No. 3 1996.

Wahyudi, Bambang. (2011). *Manajemen Sumber Daya Manusia..* Bandung: Sulita. Walles, Edward. Forget IQ, Forget EQ, It's the AQ, *Inc Magazine*, 2000, h. 2 Wibowo, *Manajemen Kinerja*. Jakarta: Rajawali Pers edisi ketiga.

Wiki Media ensiklopedia bebas berbahasa Indonesia,(16 Des 2006)

Winardi J. (2001). *Motivasi dan Pemasalahan dalam Manajemen*. Jakarta: Raja Grafindo Persada.

