## ACKNOWLEDGEMENT

*Bismillah,* first of all, I would like to express my greatest gratitude to Allah SWT for all His kindness and guidance in every breath in my life. *Alhamdulillah,* due to His blessings, I could accomplish this *skripsi* and finish my study. I also would like to give my gratitude, respect, appreciation and million thanks to the following people for their love and support during my study.

- 1. My beloved parents *Bapak* Gatot Susanto and *Ibu* Partini for endless prayer support and strengthen in every condition, also my brothers *Mas* Joko and *Dede* Juan who always give support in their ways.
- 2. Prof. Dr. Ilza Mayuni, MA as my *skripsi* advisor who patiently guided and supported me, as well as Mr. Lasito, M.App, Ling as my second skripsi advisor who were willing to help me to accomplish my *skripsi*.
- 3. My acadamic advisor, Nina Wanda Cassandra, M.Pd who guided me during my study in English Language Education Study Programme.
- 4. All lecturers of English Language Education Study Programme for giving me lots of knowledge.
- 5. All members 14 DA class thank you for making my college life so colourful and there are many moments that I will not forget forever. Particularly for Atika, my half brain, thank you for sharing your 4 years college life with me. See you on top guys!
- 6. My *skripsi* team Melissa, Hani, and Uni, thank you for always listen to my problems, gave a hand and motivation for me.
- 7. My closest friends, Ka Yuni, Cici Linda and Kahfi, thank you for keeping me happy and in a good mood for accomplishing my *skripsi*.
- 8. My cousin, *Mba* Vivi, who always support me by giving all she knows and in all her ears to discuss about my *skripsi*. I cannot thank you enough *Mba*.
- 9. All the participants of this *skripsi*: all hotel practitioners, students and teachers of Hotel Accommodation Study Programme in *SMKN 27* who were willing to to give important information for my *skripsi*.
- 10. My inspiration artist, BTS, whose songs I listen to while I am finishing my *skripsi*. Thank you for making such beautiful songs with meaningful lyrics. Let's walk on the flowery path together.

For those people above, may Allah SWT give His blessings. Aamiin.

Jakarta, February 2019

Jihan Ayu Lestari