

**POST EVALUATION CONTINUING AIRWORTHINESS TRAINING
PROGRAM FOR IMPROVING PERFORMANCE AT PT. GARUDA
MAINTENANCE FACILITY AEROASIA
(2017)**

Ahmad Muzaki

ABSTRACT

This evaluation study aims to assess the suitability of the objectives training program with the employee's performance output after returning to workplace following Continuing Airworthiness Training Program. Specific purpose of this study is, to assess the achievement of objectives program by comparing employee's data performance. The method used descriptive evaluative with objective evaluation models by Ralph W Tyler. Instruments used in this study are questionnaires, interviews, and documentation studies. The technique used for sampling is purposive sampling. Targets of this research are 30 trainee alumni and 21 trainee's boss or senior of employees. The research took place at April 2017 to June 2017. The result of this study indicates overall Continuing Airworthiness Training Program can improve 3 aspects of employee performance that is knowledge, skills, and attitude. Based on data analysis, the average score of percentage achievement most of the answers are positive (> 90%) but still need improvement in skills & work attitude based on interview result. Therefore, Continuing Airworthiness Training Program said to be effective in accordance with the program objectives. The advice for Continuing Airworthiness Training Program is more specific on case in real work, equality of knowledge among instructors, and using multimedia to make the training process more effective.

Keywords: Performance, Continuing Airworthiness Training Program, and Goal Oriented Program Evaluation.