

DAFTAR PUSTAKA

- Arikunto, Suharsimi. (2010). *Prosedur Penelitian Suatu Pendekatan Praktik*. Jakarta: PT Rineka Cipta.
- Armstrong, Michael. (1994). *Performance Management*. England: by Clays, St Ives plc: Michael Armstrong.
- Cascio, Wayne F. (2003). *Managing Human Resources : Productivity, Quality of Work Life, Profits, Sixth Edition*. New York: McGraw Hill.
- Colquitt, Jason A., Jeffery A. Lepine, dan Michael J.Wesson. (2009). *Organizational Behavior: Improving Performance in the Workplace*. New York: McGraw-Hill.
- Davis, Keith dan John W. Newstrom. (1985). *Perilaku dalam Organisasi Edisi Ketujuh*. New York: McGraw Hill.
- Dhar, Santosh, dkk. (2009). *Value Based Management for Organizational Excellence*. New Delhi: Indian Society for Training & Development.
- Fahmi, Irham. (2010). *Manajemen Kinerja Teori dan Aplikasi*. Bandung: Alfabeta.
- Gayathiri, R., dan Lalitha Ramakrishnan. (2013). *Quality of Work Life : Linkage with Job Satisfaction and Performance*, International Journal of Business and Management Invention, Volume 2, Issue Januari 2013, h.1. http://www.ijbmi.org/papers/Vol%282%291/Version_2/A210108.pdf (di-akses Januari 2013)
- Gibson, James L., John M. Ivancevich, dan James H. Donnelly. (1997). *Organizations: Behavior, Structure, Processes, Ninth Edition*. USA: Times Mirror Higher Education Group.
- <http://news.skay.co.id/halkomentar-jokowi-endus-pejabat-sudin-yang-enggak-bener-5.html> (diakses 21 Oktober 2013)
- <http://wartakota.tribunnews.com/2014/10/08/ada-296-kasus-korupsi-pendidikan> (diakses 8 Oktober 2014)
- Ivanovic, A., dan P.H. Collin. (2003). *Dictionary of Human Resources and Personnel Management third edition*. London: A & C Black.

- Jayakumar, A., dan K. Kalaiselvi. (2012). *Quality of Work Life-An Overview*. International Journal of Marketing, Financial Services & Management Research, Volume 1, Issue 10 Oktober 2012, 141. <http://indianresearchjournals.com/pdf/IJMFSMR/2012/October/12.pdf>
- Jex, Steve M. (2002). *Organizational Psychology A Scientist-Practitioner Approach*. New York: John Wiley & Sons Inc.
- Jonker, Jan, Bartjan J.W. Pennink, dan Sari Wahyuni. (2011). *Metodologi Penelitian Panduan untuk Master dan Ph.D. di Bidang Manajemen*. Jakarta: Salemba Empat.
- Khasanah, Nevi Laila. (2014). *Pengaruh Quality of Work Life terhadap Kinerja Karyawan BPRS Yogyakarta*. <http://digilib.uin-suka.ac.id/id/eprint/12898> (diakses 18 Juni 2014 pukul 07.49)
- Kompas, <http://megapolitan.kompas.com/read/2014/09/08/21175291/Ahok.90.Persen.Pegawai.DKI.itu.Staf.Tidak.Punya.Jabatan> (diakses 8 September 2014)
- Mangkunegara, Anwar Prabu. (2012). *Evaluasi Kinerja SDM*. Bandung: PT Refika Aditama.
- Milkovich, George T., dan William F. Glueck. (1985). *Personnel Human Resource Management: A Diagnostic Approach Fourth Edition*. USA: Business Publication.
- Mrayyan, Majd T. dan Ibrahim Al-Faouri. (2013). *Career Commitment and Job Performance of Jordanian Nurses*. Nursing Forum; Jan-Mar 2008; 43, 1; ProQuest Research Library. (diakses 7 Juli 2013)
- Nayak, Sulaksha. (2005). *Quality of Work Life among is Professionals in Smes'in Select Cities of India*. Dubai, United Arab Emirates: Department of Management Studies, Manipal University. (diakses 28 Desember 2013)
- Noe, Raymond A., dkk. (2003). *Human Resource Management: Gaining A Competitive Advantage*. New York: McGraw Hill.
- Parvar, Moh. Reza Faghih, Sayyed Mohsen Allameh dan Reza Ansari. (2013). *Effect of Quality of Work Life on Organizational Commitment by SEM (Case Study: OICO Company)*. International Journal of Academic

Research in Business and Social Sciences, October 2013, Vol. 3, No. 10, 136-138.

Peraturan Gubernur Provinsi DKI Jakarta Nomor 134 Tahun 2009 tentang Organisasi dan Tata Kerja Dinas Pendidikan

Pynes, Joan E. (2009). *Human Resources Management for Public and Nonprofit Organizations A Strategic Approach third edition*. San Frasisco: Jossey-Bass.

Roman A., Josiah. dkk. (2012). *Effects of Quality of Work Life on Job Performance: Theoretical Perspectives and Literature Review*, Current Research Journal of Social Sciences. <http://maxwellsci.com/print/crjss/v4-383-388.pdf> (diakses tanggal 25 September 2012)

Roodpishi, Marzieh Vahidi, dkk. (2013). *The Impact of Employee Quality of Work Life on Customer Relationship Management*, Interdisciplinary Journal of Contemporary Research in Bussines, March 2013, Vol. 4, No. 11. (diakses 28 Desember 2013)

Sinha, Chandranshu. (2012). *Factors Affecting Quality of Work Life: Empirical Evidence From Indian Organizations*. Australian Journal of Business and Management Research, (Amity University Campus, February 2012), vol. 11, no. 11.

Sri, S. (2012). Yogyakarta: Universitas Negeri Yogyakarta. <http://eprints.uny.ac.id/9025/3/BAB%202%20-08402244011.pdf>

Sudarmanto. (2009). *Kinerja dan Pengembangan Kompetensi SDM*. Yogyakarta: Pustaka Pelajar.

Sudjana. (2005). *Metoda Statistika*. Bandung: Tarsito.

Sugiyono. (2010). *Metode Penelitian Administrasi*. Bandung: Alfabeta.

_____. (2013). *Metode Penelitian Pendidikan Pendekatan Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.

Sutrisno, Edy. (2010). *Budaya Organisasi*. Jakarta: Kencana Prenada Media Group.

Tika, Moh. Pabundu. (2006). *Budaya Organisasi dan Peningkatan Kinerja Perusahaan*. Jakarta : PT Bumi Aksara.

- Wibowo. (2011). *Manajemen Kinerja*. Jakarta: Rajawali Press.
- Yacob. (2012). *Pengaruh Kualitas Kehidupan Kerja Terhadap Kinerja Karyawan PT MME di Site Muara Enim*. Jakarta: Prodi Magister Manajemen Sekolah Pascasarjana Universitas Katolik Indonesia Atma Jaya. <https://lib.atmajaya.ac.id/Default.aspx?TabID=61&src=k&id=184960>
- Zin, Razali Mat. (2004). *Perception of Professional Engineers Toward Quality of Worklife and Organizational Commitment*, Gajah Mada International Journal of Business, vol. 6, no. 3, 323-324.
- Zuriah, Nurul. (2009). *Metodologi Penelitian Sosial dan Pendidikan*. Jakarta: PT Bumi Aksara.