

DAFTAR PUSTAKA

AlBattat, Rasmi Ahmad. (2013). *Overcoming staff turnover in the Hospitality Industry using Mobley's Model*. International Journal of Learning & Development, Vol 3.

Azwar, Saifuddin. (2010). *Penyusunan Skala Psikologi*. Yogyakarta : Pustaka Pelajar.

Mobley, H. 1979. *Review and conceptual analysis of the employee turnover process*. American Psychological Association; Psychology Bulletin, Vol 6.

Mohamad, K. (2008). *Prospek asuransi ditengah ketidakpastian global*. <http://www.indolife.biz/news.asp?id=10093>. Diakses pada 2 mei 2015.

Spector, E Paul. (1988). *Development of the Work Locus of Control Scale*. The British Psychological Society; Journal of Occupational Psychology, Vol 6.

Rangkuti, Anna Armaeni. (2012). *Konsep dan teknik analisa data penelitian kuantitatif bidang psikologi dan pendidikan*. Jakarta: FIP Press.

Rangkuti, Anna Armaeni. (2012). *Statistika inferensial untuk penelitian psikologi dan pendidikan*. Jakarta: FIP Press.

Sangadji, Mamang Etta & Sopiah. (2010). *Metode penelitian pendekatan praktis dalam penelitian*. Yogyakarta : CV. Andi Offset.

Robbin, S.P., & Judge, T.A. (2009). *Organisation Behavior (13th ed)*. Upper Saddle RIVER. New Jersey: Pearson Prentice Hall.

Santrock, John W. (2005). *Psychology (Updated Seventh Edition)*. New York : Mc Graw-Hill Companies, Inc.

Thomas, Peter J & Waterman. (1982). *In search of excellence: Lesson from America's best run companies*. New York : Harper & Row, Pub.

Wang, Qiang., Bowling, Nathan A., Eschleman, Kevin J. (2010). *A Meta-analytic examination of work and general locus of control*. American Psychological Association; Journal of Applied Psychology, Vol 95.

Mohamad, K. (2008). *Turnover karyawan*. <https://www.scribd.com/doc/78478535/Turn-Over-Karyawan-Kajian-Literatur>. Diakses pada 28 april 2015.

Kuryani, Apriasih. (2013). Gaji asuransi jiwa kian memikat. <http://www.infobanknews.com/2013/01/gaji-di-asuransi-jiwa-kian-memikat/>. Diakses pada 28 april 2015.

Rotter, Julian B. (1966). *Generalized expectancies for internal versus external control of reinforcement*. Psychological Monographs General and Applied, Vol.609.

Tiamiyu, Labi & Disner, Julia. (2009). *A Study of the voluntary external turnover of internal auditors*. Webster University : The St. Louis Chapter of the Institute of Internal Auditors Research Committee.