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Reviewer's report

Article:

**Agent Motivation on Customer Trust in Improving the Performance of
Government Bank Agents in the Administrative City of North Jakarta:
Qualitative Research**

Remarks:

A review showed that the article manuscript needs some corrections:

1. The article title is somewhat unclear. Phrase “Agent Motivation on Customer Trust” is difficult to understand. Therefore, it is necessary to make the title of the article more detailed and clear. For example, “The Impact of Agent Motivation on Customer Trust ...” or “The relationship between the Agent Motivation and Customer Trust ...” or another version of the author.
2. All tables must have a data source. If this data is collected by the author through a survey, please indicate this.