

CHAPTER V

CONCLUSION AND RECOMMENDATION

This chapter provides the conclusion and some recommendation derived from findings and discussion. The recommendation were presented to bring some suggestion related to the pedagogical and further research.

5.1 Conclusion

This study aimed to investigate students' strategies in writing business letter by using integrated learning log. The findings showed that through integrated learning log, students offered more feedback on language than feedback on the content of their friends' writing drafts (complaint and application letter). Beside that, the analysis on deliberation about language indicates that students deliberated more about grammar aspect than vocabulary aspect. Further, the feedback given by students to other students on their complain and application letter are more used (followed up) to revise their drafts.

5.2 Recommendation

The result of the study showed that integrated learning log facilitates learning. It also makes the students more aware with content and language of the complaint and application letter. Regarding to the result of the study, the integrated learning log should provide the content and language feedback column in table to be more

balanced for students in giving content and language feedback. Beside that, through integrated learning log, the students should be more attentive to vocabulary aspect specifically word choice related to the bussiness letter (complaint and application letter). To get better feedback in integrated learning log, the students must exchange their complaint and application letter to more students, not only few students.