

DAFTAR PUSTAKA

- Abbas, M. (2017). The Effect of Organizational Culture and Leadership Style towards Employee Engagement and Their Impact towards Employee Loyalty. *Asian Journal of Technology and Management Research*, 07(02), 1–11.
- Achmad, W.A., Yuniawan, A. (2018). Analisis Efek Dukungan Sosial, Budaya Organisasi, dan Kohesivitas Karyawan Terhadap Loyalitas Karyawan (Studi pada RS. Aisyiyah Kudus). *Diponegoro Journal of Management*, 7(4), 1–13.
- Achmad, A. W., & Yuniawan, A. (2018). Analisis Efek Dukungan Sosial, Budaya Organisasi, Dan Kohesivitas Karyawan Terhadap Loyalitas Karyawan (Studi pada RS. Aisyiyah Kudus). *Diponegoro Journal of Management*, 7(4), 1–13.
- Affan, Junaidi &Putrikharissa, D. (2019). Jurnal Solusi. *Jurnal Solusi*, 14.
- Asriandi, A., Gani, M. U., & Hasbi, A. M. (2018). Pengaruh Budaya Organisasi Dan Lingkungan Kerja Terhadap Loyalitas Karyawan Serta Dampaknya Terhadap Kinerja Karyawan PT. Industri Kapal Indonesia (Persero) Makassar. *JEMMA (Journal of Economic, Management and Accounting)*, 1(2), 1–13.
- Astuty, I., & Udin, U. (2020). *The Effect of Perceived Organizational Support and Transformational Leadership on Affective Commitment and Employee Performance*. 7(10), 401–411.
<https://doi.org/10.13106/jafeb.2020.vol7.no10.401>
- Avolio, B. J., & Bass, B. M. (2004). *MLQ: Multifactor leadership questionnaire*. Mind Garden.
- Bass, B. M., & Avolio, B. J. (1993). Transformational leadership and organizational culture. *Public Administration Quarterly*, 112–121.
- Boamah, S. A., Laschinger, H. K. S., Wong, C., & Clarke, S. (2017). Effect of transformational leadership on job satisfaction and patient safety outcomes. *Nursing Outlook*, 1–10. <https://doi.org/10.1016/j.outlook.2017.10.004>
- Bolden, R., Gosling, J., Marturano, A., & Dennison, P. (2003). *A review of leadership theory and competency frameworks*.
- Botelho, C. (2019). *The influence of organizational culture and HRM on building innovative capability*. <https://doi.org/10.1108/IJPPM-05-2019-0228>
- Cachón-Rodríguez, G., Blanco-González, A., Prado-Román, C., & Diez-Martin, F. (2021). Sustainability actions, employee loyalty, and the awareness: The mediating effect of organization legitimacy. *Managerial and Decision*

Economics, 42(7), 1730–1739. <https://doi.org/10.1002/mde.3340>

- Cahyono, Y., Novitasari, D., Sihotang, M., Aman, M., Fahlevi, M., Nadeak, M., Siahaan, M., Asbari, M., & Purwanto, A. (2020). The Effect of Transformational Leadership Dimensions on Job Satisfaction and Organizational Commitment: Case Studies in Private University Lecturers. *Solid State Technology*, 63(1s), 158–184. <http://www.solidstatetechnology.us/index.php/JST/article/view/707>
- Citra, L. M., & Fahmi, M. (2019). Pengaruh Kepemimpinan, Kepuasan Kerja Dan Motivasi Kerja Terhadap Loyalitas Karyawan. *Maneggio: Jurnal Ilmiah Magister Manajemen*, 2(2), 214–225. <https://doi.org/10.30596/maneggio.v2i2.3776>
- Darmawan, D., Mardikaningsih, R., Sinambela, E. A., Arifin, S., Putra, A. R., Hariani, M., Irfan, M., & Hakim, Y. R. Al. (2020). The quality of human resources, job performance and employee loyalty. *International Journal of Psychosocial Rehabilitation*, 24(3), 2580–2592. <https://doi.org/10.37200/IJPR/V24I3/PR201903>
- Dede, Y. E. (2018). *The Mediating Role of Employee Loyalty between Employee Empowerment and Employee Innovative Behavior : A Study from Teknopark Istanbul*. 8, 55–82.
- Denison, D. R., & Spreitzer, G. M. (1991). Organizational culture and organizational development: A competing values approach. *Research in Organizational Change and Development*, 5(1), 1–21.
- Dutta, T. and S. D. (2021). *Employee Loyalty : Measurement and Validation*. 1–18. <https://doi.org/10.1177/0972150921990809>
- Ertosun, O. G., & Adiguzel, Z. (2018). *Leadership , Personal Values and Organizational Culture*. 51–74.
- Fitria, H. (2018). The influence of organizational culture and trust through the teacher performance in the private secondary school in Palembang. *International Journal of Scientific and Technology Research*, 7(7), 82–86.
- Fitriyani, E. N. (2018). The Influence of Transformational Leadership, Work Environment, and Religiosity toward Employee Loyalty of IAIN Salatiga. *Muqtasid: Jurnal Ekonomi Dan Perbankan Syariah*, 9(1), 29.
- Gabel-shemueli, R., Westman, M., Chen, S., Bahamonde, D., & Gabel-shemueli, R. (2019). *Does cultural intelligence increase work engagement ? The role of idiocentrism-allocentrism and organizational culture in MNCs*. <https://doi.org/10.1108/CCSM-10-2017-0126>
- Guillon, O., & Cezanne, C. (2014). Employee loyalty and organizational performance: A critical survey. *Journal of Organizational Change*

Management.

- Hastini, L. Y., Fahmi, R., Lukito, H., Program, M., Ilmu, D., Unand, M., & Manajemen, P. S. (2020). *Apakah Pembelajaran Menggunakan Teknologi dapat Meningkatkan Literasi Manusia pada Generasi Z di Indonesia ?* 10(April), 12–28. <https://doi.org/10.34010/jamika.v10i1>
- Jaya, F. N. (2018). *Pengaruh Keadilan Prosedural, Gaya Kepemimpinan Transformasional Dan Motivasi Kerja Terhadap Loyalitas Karyawan.*
- Jufrizan dan Afni Sasqia Putri Lubis. (2020). *Pengaruh Kepemimpinan Transformasional dan Kepemimpinan Transaksional Terhadap Kinerja Pegawai dengan Locus of Control Sebagai Variabel Moderating.* 3(1), 41–59.
- Kawiana, I Gede Putu et al, . (2020). *How Transformational Leadership Intensify Employee How Transformational Leadership Intensify Employee Performance Mediating By Job Satisfaction.* October. <https://doi.org/10.22441/mix.2020.v10i3.010>
- Keskes, I., Sallan, J. M., Simo, P., & Fernandez, V. (2018). Transformational leadership and organizational commitment: Mediating role of leader-member exchange. *Journal of Management Development*, 37(3), 271–284. <https://doi.org/10.1108/JMD-04-2017-0132>
- Khuong, M. N., Doan, U., & Linh, T. (2020). *Management Science Letters.* 10, 3279–3290. <https://doi.org/10.5267/j.msl.2020.6.010>
- Kosasih, A. R., Kurniawan, J. E., Elly, J., & Fakultas Psikologi, K. (2018). Hubungan Kepuasan Kerja dan Loyalitas Pada Karyawan. *Psychopreneur Journal*, 2(1), 1–11.
- Kurniawan, I. S. (2019). Faktor-faktor yang mempengaruhi loyalitas karyawan. <Http://Journal.Feb.Unmul.Ac.Id/Index.Php/KINERJA>, 03(03), 85–97.
- Lasrado, F. (2020). *Let ' s get everyone involved ! The effects of transformational leadership and organizational culture on organizational excellence.* <https://doi.org/10.1108/IJQRM-11-2019-0349>
- Lubis, F. R. & F. H. (2019). *Organizational culture.* 511(Yicemap 2019), 88–91. <https://doi.org/10.1115/JRC2017-2247>
- Lunenburg, F. C. (2003). Emerging Perspectives : The Usefulness of the Construct of Transformational Leadership in Educational Organizations. *Eric.* <https://eric.ed.gov/?id=ED482695>
- Markos, S., & Sridevi, M. S. (2010). Employee engagement: The key to improving performance. *International Journal of Business and Management*, 5(12), 89.

- Marzuki, F. (2018). *PROFESIONALISME KERJA TERHADAP LOYALITAS KARYAWAN DI LP3I GROUP*. 7(1), 21–45.
- Mawassary, A. al. (2019). *Mengukur loyalitas karyawan*. 0–15.
- McCarthy, D. G. (1997). *The loyalty link: how loyal employees create loyal customers*. Wiley.
- Muliati, M. (2020). Kepemimpinan Transformasional, Budaya Organisasi Dan Kompensasi Terhadap Loyalitas Karyawan. *AkMen JURNAL ILMIAH*, 17(4), 518–528. <https://doi.org/10.37476/akmen.v17i4.1174>
- Mulyadi, Y., Sembiring, J., & Telkom, U. (2016). *Menurut Denison Terhadap Learning Organization Di Pt Akses Nusa Karya Infratek Bandung The Influence Of The Factors Of Organizational Culture By Denison On Learning Organization*. 3(3), 3056–3063.
- Neuza Ribeiro, İlhami Yücel, D. G. (2018). *How Transformational Leadership predicts Employees' Affective Commitment and Performance*.
- Nguyen, V. T., Siengthai, S., Swierczek, F., & Bamel, U. K. (2019). *The effects of organizational culture and commitment on employee innovation : evidence from Vietnam ' s IT industry*. 13(4), 719–742. <https://doi.org/10.1108/JABS-09-2018-0253>
- Nur, L., Disman, D., Ahman, E., Hendrayati, H., & ... (2021). Analisis Kepemimpinan Transformasional. ... *Ilmu Manajemen Dan ...*, 12(2), 185–199. <https://ejournal.upi.edu/index.php/mdb/article/view/37610%0Ahttps://ejournal.upi.edu/index.php/mdb/article/download/37610/17785>
- Odor, H. O. (2018). *Organisational Culture and Dynamics*. 06(01), 31–39. <https://doi.org/10.18535/ijtsrm/v6i1.em05>
- Okezone.com. (2018). Survei: Loyalitas Pekerja Milenial Tidak Bisa Dibeli dengan Uang. *Okezone.Com*. <https://economy.okezone.com/read/2018/05/18/320/1899883/survei-loyalitas-pekerja-milenial-tidak-bisa-dibeli-dengan-uang>
- Onsardi. (2018). *Loyalitas Karyawan pada Universitas Swasta di Bengkulu*. 2, 75383.
- Porter, L. W., Bigley, G. A., & Steers, M. (2003). Motivation and Work Behavior. *McGraw-Hill Irwin*.
- Purba, B. (2017). Analisis Faktor-Faktor yang Mempengaruhi Loyalitas Karyawan pada Pt. Karya Swadaya Abadi (Karsa) Medan. *Jurnal Manajemen Dan Bisnis*, 16–29.
- Purwanto, A., Kusumaningsih, S. W., & Prasetya, A. B. (2020). *Did*

- Transformational Leadership Elitist and Antidemocratic ? A Literature Review.* 01, 1–11.
- Ramya, D. M. R. P. (2020). *The Effect of Organizational Culture and Stress on Employee Loyalty : A Study from IT Industries.* 7(2), 97–102.
- Rizki, M., Parashakti, R. D., & Saragih, L. (2019). *The effect of transformational leadership and organizational culture towards employees' innovative behaviour and performance.*
- Rokib, M. N., & Santoso, D. (2018). Pengaruh gaya kepemimpinan partisipatif dan komunikasi organisasi terhadap kinerja karyawan melalui kepuasan kerja sebagai variabel intervening. *Jurnal Riset Ekonomi Dan Bisnis*, 11(2), 108–127.
- Rose, V. (2019). Pengaruh budaya organisasi terhadap loyalitas karyawan melalui komitmen organisasional sebagai variable intervening. *Management and Business Review*, 3(2), 104–115. <https://doi.org/10.21067/mbr.v3i2.4722>
- Rustikarini, R. D. (2021). Pengaruh Gaya Kepemimpinan Dan Kepuasan Karyawan Terhadap Loyalitas Karyawan Melalui Employe Engagement Sebagai Variabel Mediasi. *Jurnal Ilmu Manajemen (JIMMU)*, 6(1), 94–107. <http://riset.unisma.ac.id/index.php/jimu/article/view/10906/8691>
- Salsabila, A. A., Fakhri, M., Silvianita, A., Wardhana, A., & Saragih, R. (2021). The effect of organizational culture and work motivation on employee job satisfaction. *Proceedings of the International Conference on Industrial Engineering and Operations Management*, 5724–5731.
- Samad, S., & Ahmed, W. A. (2021). Do strategic planning dimensions and transformational leadership contribute to performance? Evidence from the banking sector. *Management Science Letters*, 11, 719–728. <https://doi.org/10.5267/j.msl.2020.10.037>
- Sarhan, N., Harb, A., Shrafat, F., & Alhusban, M. (2020). *The Effect of Organizational Culture on the Organizational Commitment : Evidance from hotel industry.* 10, 183–196. <https://doi.org/10.5267/j.msl.2019.8.004>
- Sari, M., Siswati, T., Suparto, A. A., Ambarsari, I. F., Azizah, N., Safitri, W., & Hasanah, N. (2022). *Metodologi penelitian.* Global Eksekutif Teknologi.
- Schein, E. H. (2010). *Organizational culture and leadership* (Vol. 2). John Wiley & Sons.
- Seijts, G. H., Latham, G. P., Tasa, K., & Latham, B. W. (2004). Goal setting and goal orientation: An integration of two different yet related literatures. *Academy of Management Journal*, 47(2), 227–239.
- Soesanto, H. (2019). *Pemimpin Menciptakan Budaya Unggul Generasi Milenial*

- (R. Emmy (ed.); p. 102). PT Kanisius.
- Stone, A. G., Russell, R. F., & Patterson, K. (2004). *Transformational versus servant leadership : a difference in leader focus*. 25(4), 349–361.
<https://doi.org/10.1108/01437730410538671>
- Sugiyarto, S. (2018). Pengaruh Budaya Organisasi dan Kepemimpinan Terhadap Loyalitas Karyawan Pada PT Purnamajaya Bhakti Utama. *Jurnal Sekretari Universitas Pamulang*, 4(2), 13.
- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif dan R & D*.
- Taufik, M. (2019). *Pengaruh Kepemimpinan Transformasional Kepala Sekolah Terhadap Kinerja Guru*. 3(2), 465–479.
- Tnay, E., Ekhsan, A., Othman, A., Siong, H. C., Lim, S., & Lim, O. (2013). The influences of job satisfaction and organizational commitment on turnover intention. *Procedia - Social and Behavioral Sciences*, 97, 201–208.
<https://doi.org/10.1016/j.sbspro.2013.10.223>
- Tomic, I., Tesic, Z., Kuzmanovic, B., & Tomic, M. (2018). An empirical study of employee loyalty , service quality , cost reduction and company performance. *Economic Research-Ekonomska Istraživanja*, 31(1), 1–20.
<https://doi.org/10.1080/1331677X.2018.1456346>
- Ugwu, L. I., Enwereuzor, I. K., & Orji, E. U. (2016). Is trust in leadership a mediator between transformational leadership and in-role performance among small-scale factory workers? *Review of Managerial Science*, 10(4), 629–648. <https://doi.org/10.1007/s11846-015-0170-z>
- Wibawa, S. W. (2019, July 2). Perusahaan Sekarang Sering Efisiensi, Masih Pentingkah Loyalitas Karyawan? *Kompas.Com*.
<https://sains.kompas.com/read/2019/08/17/100600723/perusahaan-sekarang-sering-efisiensi-masih-pentingkah-loyalitas-karyawan-?page=all>
- Wicaksono, B., & Satwika, P. A. (2021). Hubungan antara budaya organisasi dengan loyalitas karyawan di rumah sakit islam surakarta. *Jurnal Ilmiah Psikologi Candrajiva*, 6(1 Jun).
- World Economic Forum. (2021). *Employee loyalty is declining. Here's how to build it back*. <https://www.weforum.org/agenda/2021/11/employee-loyalty-declining-how-to-build-it-back/>
- Yao, T., Qiu, Q., & Wei, Y. (2019). Retaining hotel employees as internal customers: Effect of organizational commitment on attitudinal and behavioral loyalty of employees. *International Journal of Hospitality Management*, 76(September 2017), 1–8.
<https://doi.org/10.1016/j.ijhm.2018.03.018>

- Yasir, M. (2017). *Impact Of Servant Leadership On Employees ' Loyalty Of Private Universities Academicians In Pakistan*. 96–111.
- Yudha, R. I. (2018). *Pengaruh Budaya Organisasi dan Kepuasan Kerja Terhadap Kinerja Karyawan pada PT. Jaya Abadi Sumber Pasifik Kota Jambi*. 9, 24–35.
- Yukl, G. (2010). Kepemimpinan dalam organisasi, edisi kelima. Jakarta: PT. Indeks.
- Yuswohady. (2019). Milenial, Generasi Paling Tidak Loyal di Tempat Kerja. *Okezone.Com*.
<https://economy.okezone.com/read/2019/07/28/320/2084617/milenial-generasi-paling-tidak-loyal-di-tempat-kerja?page=2>
- Zamiyah, Z. (2017). Peran Gaya Kepemimpinan, Budaya Organisasi dan Sistem Pengendalian Manajemen Terhadap Loyalitas Karyawan Pada CV. Herani Abadi Surabaya. *Jurnal Ekonomi Akuntansi*, 3(3), 313–332.

