

DAFTAR PUSTAKA

- Allen, Myria W. & Brady, Robert M. (1997). Total Quality Management, Organizational Commitment, Perceived Organizational Support, and Intraorganizational Communication. *Sage Journals*, 10(3).
- Amiri, Fardin., Baghbani, Mina., Hannani, Sedigheh., & Azadi, Namam. (2023). Impact of organizational climate on the self-efficacy of operating room personnel. *PMC*, 85(6).
- Ananda, Rusda., Sidin, Indahwaty., & Abdullah, Tahir. (2019). Perbedaan Pengaruh Iklim Organisasi dan Dukungan Organisasi terhadap Organizational Citizenship Behavior Karyawan di RS Swasta dan RS Pemerintah. *Jurnal Kesehatan Masyarakat Maritim*, 2(2).
- Ariyani, Mira., Zulkarnain, Desty. (2017). Organizational Citizenship Behavior (OCB) pada Guru Ditinjau dari Faktor Demografi. *JPP*, 6(2).
- Azizah, Khalyfatul., & Rokhman, Nur. (2021). Pengaruh Perceived Organizational Support terhadap Organizational Citizenship Behavior dengan Job Satisfaction sebagai Variabel Mediasi pada Pegawai Dinas Koperasi dan UKM DIY. *Jurnal STIM YKPN*, 2(1).
- Azwar, Saifuddin. (2010). *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Baran, E Benjamin & Woznyj, Haley M. (2019). Managing VUCA: The Human Dynamics of Agility. *Organizational Dynamic*, 50.
- Barnard, Chester. (1938). *The Functions of the Executive*. Cambridge, MA: Harvard University Press.
- Becker, Thomas E. & Randall, Donna M. (1994). Validation of a Measure of Organizational Citizenship Behavior Against an Objective Behavioral Criterion. *Sage Journals*, 54(1).
- Bhatti, M.H., Ju, Y., Akram, U., Akram, Z., Bhatti, M.H. & Bilal, M. (2019). Impact of Participative Leadership on Organizational Citizenship Behavior: Mediating Role of Trust and Moderating Role of Continuance Commitment: Evidence from the Pakistan Hotel Industry. *Sustainability*, 11.

- Bogler, R., dan Somech, A. (2005). Organizational Citizenship Behavior in School. How Does it Relate to Participation in Decision Making?. *Journal of Educational Administration*, 43(5).
- Bur, Arinil Hidayah., & Bakar, Resekiani Mas. (20223). Perbedaan Organizational Citizenship Behavior (OCB) pada Aparatur Sipil Negara dan Karyawan Swasta di Kota Makassar. *PINISI* 3(4)
- Candra, Luthfi H. & Frendika, Rusman. (2023). Pengaruh Organizational Citizenship Behavior (OCB) terhadap Kinerja Karyawan Koperasi Peternakan Bandung Selatan (KPBS) Pangalengan Unit Kesehatan. *Bandung Conference Series: Business and Management*.
- Claudia, Meiske. (20018). The Influence of Perceived Organizational Support, Job Satisfaction and Organizational Commitment towrd Organizational Citizenship Behavior (A Study of the Permanent Lecturers at University of Lambung Mangkurat, Banjarmasin). *Journal of Indonesian Economy and Business*, 3(1).
- Davoudi, Rasool. & Gadimi, Mina. (2017). The Relationship between Work Life Quality and Organizational Citizenship Behavior among Primary School Teachers in Zanjan. *International Journal of Scientific Management and Development*, 5 (3).
- Effendi, V. (2003). *Hubungan antara Kepemimpinan Transformasional dan Kepuasan Kerja dengan Organizational Citizenship Behavior (OCB)*. Skripsi. Fakultas Psikologi Universitas Surabaya.
- Eisenberger, R., Huntington, R., Hutchison, S., & Sowa, D. (1986). Perceived Organizational Support. *Journal of Applied Psychology*, 71(3).
- Erik. & Yudhaningrum, Lupi. (2020). *Buku Ajar Psikologi Industri dan Organisasi*. Jakarta: Nusa Litera Inspirasi.
- George JM, Reed TF, Ballard KA, Colin J, Fielding J. (1993). Contact with AIDS patients as a source of work-related distress: effects of organizational and social support. *Acad Manag J*, 1.
- Ghozali, Imam. 2016. *Aplikasi Analisis Multivariete Dengan Program IBM SPSS 23 (Edisi 8)*. Semarang : Badan Penerbit Universitas Diponegoro.

- Gouldner, A. W. (1960). The norm of reciprocity: A preliminary statement. *American Sociological Review*, 161-178.
- Grego-Planer, Dorota. (2019). The Relationship between Organizational Commitment and Organizational Citizenship Behaviors in the Public and Private Sectors. *Sustainability*.
- Harianja, Daniel. (2020). *Gambaran Organizational Citizenship Behavior (OCB) pada Karyawan HighPoint*. Tesis. Jakarta: Universitas Esa Unggul.
- Hasibuan, Hardiansyah., Fadilah, Risyda., & Hasanuddin. (2022). Hubungan Persepsi Iklim Organisasi dan Dukungan Organisasi dengan Organizational Citizenship Behavior pada Aparatur Sipil Negara di Pusat Pengembangan dan Pemberdayaan Pendidik dan Tenaga Kependidikan Medan. *JEHSS*, 5(1).
- Hasibuan, Abdi Hardiansyah. (2021). *Hubungan Persepsi Iklim Organisasi Dan Dukungan Organisasi Dengan Organizational Citizenship Behavior Pada Aparatur Sipil Negara (ASN) Di Pusat Pengembangan Dan Pemberdayaan Pendidik Dan Tenaga Kependidikan (P4TK) Medan*. Tesis. Medan: Universitas Medan Area.
- Hindristina, Ni Kadek B. Y., Sujana, Wayan., & Novarini, Ni Nyoman A. (2020). Pengaruh Kepuasan Kerja, Iklim Organisasi dan Komitmen Organisasi terhadap Organizational Citizenship Behavior (OCB) pada Karyawan PT. Kindo Ritel Prima. *Jurnal EMAS*, 2(1).
- Ipmawan, Hasan., dkk. (2023). Pengaruh Iklim Organisasi, Keadilan Organisasi, dan Employee Engagement terhadap Organizational Citizenship Behavior (Studi Kasus Pada Karyawan PT. Voltaindo Perkasa Kabupaten Tangerang). *JUPEA*, 3(1).
- Jahangir, Nadim., Akbar. Mohammad Muzahid., & Haq, Mahmudul. (2004) Organizational Citizenship Behavior: Its Nature and Antecedents. *BRAC University Journal*, 1(2).
- Jehanzeb, Khawaja. (2020). Does perceived organizational support and employee development influence organizational citizenship behavior? Person–organization fit as moderator. *European Journal of Training and Development*, 44.

- Khairuddin. (2020). Pengaruh Iklim Organisasi terhadap Organizational Citizenship Behavior. *JEHSS*, 2(3).
- Lewin, K., Lippitt, R., & White, R. K. (1939). Patterns of Aggressive Behaviour in Experimentally Created Social Climates. *Journal of Social Psychology*, 10.
- Litwin, G.H. & Stringer, R.A. Jr. (1968). *Motivation and Organisational Climate*. Boston.
- Lovell, S. E., Kahn, A. S., Anton, J., Davidson, A., Dowling, E., Post, D., & Mason, C. (1999). Does gender affect the link between organizational citizenship behavior and performance evaluation?. *Sex Roles: A Journal of Research*.
- MacKenzie, S.B., Podsakoff, P.M., Ahearne, M. (1998). Some Possible Antecedents and Consequences of In-Role and Extra-Role Salesperson Performance. *Journal of Marketing*, 62(3).
- Novliadi, F. (2007). *Organizational citizenship behavior karyawan ditinjau dari persepsi terhadap kualitas interaksi atasan dan bawahan dan persepsi terhadap dukungan organisasi*. Tesis. Medan: Universitas Sumatera Utara.
- Onibala, A. G., Saerang, I. L., & Dotulong, L. O. H. (2018). Analisis Perbandingan Prestasi Kerja Karyawan Tetap dan Karyawan Tidak Tetap di Kantor Sinode GMIM. *Jurnal Riset Ekonomi, Manajemen, Bisnis dan Akuntansi* 5(2).
- Organ, D. W. (1988). *Organizational citizenship behavior: The good soldier syndrome*. Lexington.
- Organ, D.W., Podsakoff, P.M. & MacKenzie, S.B. (2006). *Organizational citizenship behavior: Its nature, antecedents, and consequences*. SAGE Publications.
- Peña-Suárez, E., Muñoz, J., Campillo-Álvarez, Á., Fonseca-Pedrero, E., & García Cueto, E. (2013). Assessing organizational climate: Psychometric properties of the CLIOR Scale. *Psicothema*, 25(1), 137–144.
- Podsakoff, P., MacKenzie, S., Paine, J., & Bachrach, D. (2000). Organizational citizenship behaviors: a critical review of the theoretical and empirical literature and suggestions for future research. *Journal of Management*, 26(3).

- Purba, D. E., & Seniati, A. L. (2004). Pengaruh Kepribadian dan Komitmen Organisasi terhadap Organizational Citizenship Behavior. *Makara Human Behavior Studies in Asia*, 8(3).
- Rhoades, L. & Eisenberger, R. (2002). Perceived Organizational Support: A Review of the Literature. *Journal of Applied Psychology*, 87(4).
- Rioux, Sheila M., & Penner, Louis A. (2001). The Causes of Organizational Citizenship Behavior: A Motivational Analysis. *Journal of Applied Psychology*, 86(6).
- Rizki, Jajang. (2019). *Pengaruh Kepuasan Kerja dan Iklim Organisasi terhadap Organizational Citizenship Behavior (Studi Pada Karyawan PT. Solo Agung Nusantara Sukoharjo)*. Skripsi. Universitas Ahmad Dahlan.
- Robbins, Stephen P. & Timothy A. Judge. (2008). *Perilaku Organisasi Edisi ke-12*. Jakarta: Salemba Empat.
- Sartika, Iik. (2019). Organizational Citizenship Behavior (OCB) Karyawan di Unit Rekam Medis Rumah Sakit Swasta X. *Jurnal Manajemen Informasi dan Administrasi Kesehatan (J-MIAK)*, 2(1).
- Schneider, B., Ehrhart, M. G., & Macey, W. H. (2013). Organizational climate and culture. *Annual Review of Psychology*, 64.
- Sharma, J.P., Bajpai, N., & Holani, U. (2011). *Organizational Citizenship Behaviour in Public and Private Sector and Its Impact on Job Satisfaction : A Comparative Study in Indian Perspective*. *International Journal of Business and Management*. 6(1).
- Sloat, K. C. M. (1999). Organizational Citizenship : Does Your Firm Inspire to be “Good Citizenship”? *Professional Safety*. 44(4).
- Spector, Paul. Organizational Citizenship Behavior Checklist OCB-C. Paul Spector Industrial and Organizational Psychology.
<https://paulspector.com/assessments/pauls-no-cost-assessments/organizational-citizenship-behavior-checklist-ocb-c/>
- Stringer, Robert. (2002). *Leadership and Organizational Climate: The Cloud Chamber Effect*. Prentice Hall: New Jersey.
- Sugiyono. (2005). *Memahami Penelitian Kualitatif*. Bandung: Alfabeta.

- Sugiyono, (2017). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- Sunyoto, Danang. (2016). *Metodologi Penelitian Akuntansi*. Bandung: PT Refika Aditama Anggota Ikapi.
- Tagiuri, R. (1968). *The Concept of Organizational Climate. Organizational Climate: Exploration of a Concept*. Boston: Harvard University Press.
- Tomaszewska, Monika. (2019). Antecedents of Organizational Citizenship Behaviors: Evolution of Research. *Journal of Corporate Responsibility and Leadership*, 6(1).
- Van Dyne, L., Graham, J.W. and Dienesch, R.M. (1994) Organizational Citizenship' Behavior: Construct Redefinition, Measurement, and Validation. *Academy of Management Journal*, 37.
- Wagner, S.L. and Rush, M.C. (2000). Altruistic Organizational Citizenship Behavior: Context, Disposition and Age. *The Journal of Social Psychology*, 140.
- Wahyudi, Rahmad. (2019). Pengaruh Perceived Organizational Support terhadap Organizational Citizenship Behavior melalui Job Satisfaction dan Commitmen Afektif pada ID Photobook Yogyakarta. *Jurnal Ekobis Dewantara*, 2(1).
- Wayne, S.J., Shore, L.M., Bommer, W.H., & Tetrick, L.E. (2002). The role of fair treatment and rewards in perceptions of organizational support and leader-member exchange. *J Appl Psychol*, 87(3).
- William, Larry J., & Anderson, Stella E. (1991). Job Satisfaction and Organizational Commitment as Predictors of Organizational Citizenship and In-Role Behaviors. *Journal of Management*, 17(3).
- Wirawan. (2007). *Budaya dan Iklim Organisasi: Teori Aplikasi dan Penelitian*. Jakarta: Salemba Empat.
- Yuliana, E. (2007). *Hubungan Antara Iklim Organisasi dan Kualitas Pelayanan Pada Karyawan McDonald Java Semarang*. Skripsi. Semarang: Universitas Diponegoro.
- Yuliara, I. M. (2016). *Modul Regresi Linier Sederhana*.