

Daftar Pustaka

- Adawiyah, H., Nova, A., & Best, S. N. (2023). Exploring customer loyalty through user experience and customer satisfaction on Kopi Kenangan mobile app. *Liaison Journal of Best*, 2(1), 1–9.
- Antwi-Boampong, A., Boison, D., Doumbia, M., Boakye, A., Osei-Fosua, L., & Owiredu Sarbeng, K. (2022). Factors Affecting Port Users' *Behavioral Intentions* to Adopt Financial Technology (Fintech) in Ports in Sub-Saharan Africa: A Case of Ports in Ghana. *FinTech*, 1(4), 362–375. <https://doi.org/10.3390/fintech1040027>
- Athari, N., Rumanti, A. A., & Anggana, H. D. (2025). Acceptance of Mobile Food Delivery Application: Extending UTAUT2 with Perceptions of Food Safety and Food Delivery Hygiene. *Performa: Media Ilmiah Teknik Industri*, 24(1), 11. <https://doi.org/10.20961/performa.24.1.74291>
- Ayhün, S. E., Köse, B. Ç., & Aydin, E. (2024b). Determinants of Customers' Intention to Use Online Food Delivery Services: A Study of Generation Z. *Wseas Transactions on Business and Economics*, 21, 1642–1656. <https://doi.org/10.37394/23207.2024.21.134>
- Badan Pusat Statistik. (2024). *Statistik Tanaman Perkebunan Tahunan Indonesia 2024*. <https://www.bps.go.id/id/publication/2025/08/29/8d2a6ab3510f9828daf73191/statistik-tanaman-perkebunan-tahunan-indonesia-2024--kelapa-sawit--kopi--kakao--karet--teh--dan-komoditas-perkebunan-unggulan-.html>

- Cabero-Almenara, J., Palacios-Rodríguez, A., Loaiza-Aguirre, M. I., & Andrade-Abarca, P. S. (2024a). The impact of pedagogical beliefs on the adoption of generative AI in higher education: Predictive model from UTAUT2. *Frontiers in Artificial Intelligence*, 7, 1497705. <https://doi.org/10.3389/frai.2024.1497705>
- Chantasoon, M., Pukdeewut, A., & Setthasuravich, P. (2025). Smart Mobility in a Secondary City: Insights from Food Delivery App Adoption Among Thai University Students. *Urban Science*, 9(4), 104. <https://doi.org/10.3390/urbansci9040104>
- Emon, M. M. H., & Khan, T. (2025). The mediating role of attitude towards the technology in shaping artificial intelligence usage among professionals. *Telematics and Informatics Reports*, 17, 100188. <https://doi.org/10.1016/j.teler.2025.100188>
- Hair et al. (2022). A primer on partial least squares structural equation modeling (PLS-SEM). *International Journal of Research & Method in Education*, 38(2), 220–221. <https://doi.org/10.1080/1743727X.2015.1005806>
- Handayani, W. P. P. (2023). The UTAUT2 Implementation Model in Defining the Behavioral Intention of Mobile Banking Users. *Jurnal Manajemen Bisnis*, 14(2), 361–377. <https://doi.org/10.18196/mb.v14i2.18649>
- Hasselwander, M., & Weiss, D. (2024a). *Super App Adoption Intention Based on Utaut2 with Perceived Risk*. SSRN. <https://doi.org/10.2139/ssrn.4784554>
- Hasselwander, M., & Weiss, D. (2024b). *Super App Adoption Intention Based on Utaut2 with Perceived Risk*. SSRN. <https://doi.org/10.2139/ssrn.4784554>

- Herzallah, F., Abosamaha, A. J., Abu-Siam, Y., Amer, M., Sajjad, U., & Hamid, K. (2025). Determinants of mobile wallet usage among Gen Z: Extending the UTAUT2 model with moderating effects of personal innovativeness and gender. *International Journal of Information Management Data Insights*, 5(1), 100336. <https://doi.org/10.1016/j.jjime.2025.100336>
- Kaisara, G., Atiku, S. O., & Bwalya, K. J. (2022). Structural Determinants of Mobile Learning Acceptance among Undergraduates in Higher Educational Institutions. *Sustainability*, 14(21), 13934. <https://doi.org/10.3390/su142113934>
- Makhlouf, A., & Mouloudj, K. (2024). Intentions to Use Mobile Food Delivery Application: A Theory of Planned Behavior and Technology Acceptance Model Approaches. *Dutch Journal of Finance and Management*, 7(2), 32626. <https://doi.org/10.55267/djfm/15726>
- Mathew, A. O., Chowdhury, S., Devpura, S., & Lingappa, A. K. (2023a). Factors Influencing Technology Acceptance of Drones for Last-Mile Food Deliveries: An Adaptation of the UTAUT2 Model. *Human Behavior and Emerging Technologies*, 2023, 1–15. <https://doi.org/10.1155/2023/7399080>
- Muangmee, C., Kot, S., Meekaewkunchorn, N., Kassakorn, N., & Khalid, B. (2021). Factors determining the of using food delivery apps during covid-19 pandemics. *Journal of Theoretical and Applied Electronic Commerce Research*, 16(5), 1297–1310. <https://doi.org/10.3390/jtaer16050073>
- Naci Çoklar, A., & Tatli, A. (2021). Examining the Digital Nativity Levels of Digital Generations: From Generation X to Generation Z. *Shanlax*

International Journal of Education, 9(4), 433–434.

<https://doi.org/10.34293/education.v9i4.4224>

Rahman, A., FAUZIA, R. N., & PAMUNGKAS, S. (2021). Factors Influencing Use of Social Commerce: An Empirical Study from Indonesia. *The Journal of Asian Finance, Economics and Business*, 7(12), 711–720. <https://doi.org/10.13106/JAFEB.2020.VOL7.NO12.711>

Raj, L. V., Amilan, S., Aparna, K., & Swaminathan, K. (2024). Factors influencing the adoption of cashless transactions during COVID-19: An extension of enhanced UTAUT with pandemic precautionary measures. *Journal of Financial Services Marketing*, 29(2), 488–507. <https://doi.org/10.1057/s41264-023-00218-8>

Ramos, W. J., & Catalan, C. M. V. (2023). *Antecedents and Consequence of Satisfaction Towards Online Food Delivery Applications: A Modified UTAUT Model Perspective*.

Saraswati, K. G., & Sisdyani, A. (2023). Determinants of Use Behavior in Utilizing Fintech Investment Management for Gen-Z. *Jurnal Ilmiah Akuntansi*.

Sugiyono, D. (2023). *METODE PENELITIAN KUANTITATIF, KUALITATIF, DAN R&D*.

Tian, W., Ge, J., Zhao, Y., & Zheng, X. (2024). AI Chatbots in Chinese higher education: Adoption, perception, and influence among graduate students—an integrated analysis utilizing UTAUT and ECM models. *Frontiers in Psychology*, 15, 1268549. <https://doi.org/10.3389/fpsyg.2024.1268549>

- Venkatesh, Thong, & Xu. (2012). Consumer Acceptance and Use of Information Technology: Extending the Unified Theory of Acceptance and Use of Technology. *MIS Quarterly*, 36(1), 157. <https://doi.org/10.2307/41410412>
- Vidal-Silva, C., Sánchez-Ortiz, A., Serrano-Malebrán, J., Arriagada, V., Flores, M., Godoy, M., & Vargas, C. (2024a). , and price value as determinants of telemedicine services acceptance in Chile. *Heliyon*, 10(5), e27067. <https://doi.org/10.1016/j.heliyon.2024.e27067>
- Wiastruti, R. D., Milnardi Omar, R., Ignacia, S. N., Sarim, S., & Nurbaeti, N. (2024). The Continuance Intention of Coffee Shop Mobile Food Ordering Applications. *Academica Turistica*, 17(3), 231–245. <https://doi.org/10.26493/2335-4194.17.231-245>
- Yao, P., Osman, S., Sabri, M. F., Zainudin, N., & Li, Y. (2023a). Do consumers continue to use O2O food delivery services in the post-pandemic era? Roles of sedentary lifestyle. *Heliyon*, 9(9), e19131. <https://doi.org/10.1016/j.heliyon.2023.e19131>
- Yuliani, P. N., Suprapti, N. W. S., Widagda K., I. G. J. A., & Piartrini, P. S. (2024). The Literature Review on UTAUT 2: Understanding *Behavioral Intention* and Use Behavior of Technology in the Digital Era. *International Journal of Social Science and Business*, 8(2), 208–222. <https://doi.org/10.23887/ijssb.v8i2.77311>
- Zhu, Y., Zhao, Z., Guo, J., Wang, Y., Zhang, C., Zheng, J., Zou, Z., & Liu, W. (2023). Understanding Use Intention of mHealth Applications Based on the Unified Theory of Acceptance and Use of Technology 2 (UTAUT-2) Model

in China. *International Journal of Environmental Research and Public Health*, 20(4), 3139. <https://doi.org/10.3390/ijerph20043139>

Otysna, F., Gwumah, I., Effah, I. A., & Kamewor, T. F. (2022). *An Extended UTAUT-2 in Behavioural Intention toward Online Food Delivery Systems: The Moderating Role of Technology Efficacy*. *Journal of Tourism and Hospitality Management*, 10(1), 32-44. <https://doi.org/10.15640/jthm.v10n1a4>

Dinas Kependudukan dan Pencatatan Sipil Provinsi DKI Jakarta. (2025). Profil Perkembangan Kependudukan DKI Jakarta. Diakses dari https://kependudukancapil.jakarta.go.id/profile_perkembangan_adminduk/ (Diakses 09-11-2025)

Badan Pusat Statistik. (2024). *Statistik Kopi Indonesia 2024*. Badan Pusat Statistik Republik Indonesia. <https://www.bps.go.id> (Diakses 21-11-2025)

Intelligentia - Dignitas